



ACCESS STATEMENT

This access statement does not contain personal opinions as to our suitability for those with access needs, but aims to accurately describe the facilities and services that we offer all our guests/visitors.

This Access Statement is available in larger print on request.

Introduction

St Michaels B&B is situated in the small town of Marazion and is the perfect place to stay as a base whether visiting the excellent tourist attractions throughout West Cornwall or here on business.

Located close to the town centre we are a 2 minute level walk from the shops, restaurants, galleries and attractions including the causeway and ferry embarkation landings for St Michael's Mount.

St Michael's B&B is situated on Fore Street which is a narrow road typical of West Cornwall with footpaths which in places are very narrow and in places not suited to wheelchairs (or pedestrians).

We offer 6 bedroom accommodation, one of which is on the ground floor with an en-suite shower.

For breakfast, where possible, we use locally sourced ingredients and cater for varying dietary requirements.

We look forward to welcoming you. If you have any queries or require any assistance or further information please phone Paul or Alison on **01736 711 348**

or email: stmichaelsbandb@hotmail.com

Pre-Arrival & Getting Here:

For full details and maps of how to reach us please see the directions section of our website www.stmichaels-bedandbreakfast.co.uk which is linked to Google Maps.

Alternatively, you can plan your journey by car or public transport using www.transportdirect.info

Simply enter your postcode and ours, (which is **TR170AD**) to get directions.

Our Grid Reference is: **SW 52017 30626**

Trains

The nearest railway station is Penzance, which is 4 miles away from Marazion.

Staff assistance at the station is available at the following times:

Monday-Friday	06:00 -22:00
Saturday	06:00 -22:00
Sunday	08:30 -22:15

First Great Western trains provide a specific helpline for visitors with disabilities on Telephone: **08457 413 775**.

Taxis

A taxi rank is located directly outside the rail station. If you require an accessible taxi this can be booked in advance from '**A Cars Taxis**' who have a wide range of vehicles for hire including 8 seater, and wheelchair accessible vehicles. Telephone **01736 333222** to book in advance.

Buses

The nearest bus stop is 50 metres from St Michael's B&B – ask the driver for the stop on Fore Street. There is no shelter or seating. All buses can accommodate one wheelchair.

The '**First Western**' bus service runs to/from the bus station and the railway station at Penzance approximately every 30mins. Please refer to <http://www.firstgroup.com> for timetable details on-line, or telephone **0845 600 1420** for bus times information.

Footpaths

The pavement on the street leading to the B&B is paved but at places on Fore Street is very narrow, not suited for wheelchair use. In places it is necessary for pedestrians (and wheelchair users) to use the road rather than the pavement. The speed limit is 30mph, but the roads in Marazion can be busy so extra care must be taken.

Car Parking and Arrival

There are six car parking space in the car park to the rear of the B&B approximately 20 metres from the front door. In general the spaces are not allocated, however If required a

specific space can be reserved for use of disabled persons requiring more space to disembark.

The car park and driveway has a tarmac and concrete surface with a tarmac lane leading to the front door. The lane and parts of the car park are on a slight incline. This area is well lit at night by a motion sensor light and sodium street lighting.

On street parking is not available other than for brief stopping to drop off passengers with mobility limitations. (Double yellow lines are outside the B&B)

There is one small step to the front door measuring **160mm** high.

The front door is **850mm** wide.

Assistance can be given with luggage.

Welcome Area

Guests are welcomed in the hallway, which is level throughout with a tiled floor.

Guests are asked to register at the counter in the dining room.

Seating is available with 2 upright chairs, both with arms.

Other than the entrance hallway, The B&B flooring is carpeted throughout with short pile carpets.

The area is evenly and well lit with overhead lighting and wall lights.

Guests are shown the guest dining room and their bedroom.

Bedrooms

Ground Floor

There is one bedroom (Room 1) on the ground floor with step free level access from the hallway. Room 1 has two single beds that can be linked together to form a super king size bed, The door to the ground floor bedroom is **760mm** wide. Some of the furniture can be easily removed or rearranged in the ground floor bedroom only.

The height of the beds from the top of the mattress to the floor is **600mm**.

The ground floor bedroom en-suite shower room offers the following:

- Door opening to the bathroom is **690mm** wide.
- A shower cubicle with step entry **280 mm** high and robust hand rail.
- The toilet height is **420mm** high
- The wash basin height is **780mm** high
- Well lit with overhead lights
- Non-slip soft lino flooring.

Upstairs

The first floor is reached by a flight of 17 stairs with a sturdy wooden banister. The stairs are **800mm** wide and have a turn at the 8th stair. All upstairs bedroom doors are **760mm** wide. There is no lift fitted.

All bedrooms have en suite shower cubicles with step up, except the twin room where the shower is not separate and is over the bath.

On the first floor there are two bedrooms with double beds and one twin room with two single beds. The height of the beds from the top of the mattress to the floor is approx. 700mm high

The second floor is reached by a flight of 17 stairs with a sturdy wooden banister. The stairs are 800mm wide and have a turn at the 8th stair. On the second floor there are 2 further bedrooms with king size beds. Bedroom 6 has a level entry shower cubicle.

All bedrooms are bright and evenly lit with bedside table lamps. An additional reading lamp is available on request.

All of our bedrooms offer the following: Lighting as above, short pile carpet, all bedding is non-feather, flat screen Freeview digital television with remote control & subtitles facilities.

Public Areas

Halls, Stairs, Landings, Corridors and Dining Room are well lit using a combination of ceiling and wall lights. There is short pile carpet on the stairs, hall and landing.

There is no separate toilet facility for public use. The toilets provided are the en-suite facilities in guest's bedrooms.

There is no garden or sitting out area at the B&B, but there are public benches nearby overlooking Mounts Bay.

Dining Room

The guest dining room is situated on the ground floor with step free level entry from the entrance hallway.

The door opening to the dining room is **760mm**

The room has a mixture of seating with upright chairs at dining tables and two soft chairs with arms and a bare wood church pew in a reading area together with a low coffee table.

Lighting is natural daylight and light levels are controlled by dimmer switches, with overhead lighting used as well as wall lamps around the room.

Meals

We are able to cater for varying dietary requirements. Please advise us when making a booking with specific requirements.

Breakfast is served and cooked to order, but you can help yourself to fruit juices, cereals, yoghurts and fruit. Assistance is available to carry food to your table upon request.

Additional Information

The B&B is fitted with a fire alarm. We have a set of evacuation procedures – should you require it someone will come to your room and assist you with evacuation.

Pets are not accepted, however assistance dogs are welcome. A water bowl is available in the rear car park for assistance dogs and can be supplied for bedrooms where necessary.

Health and Medical Information

The nearest NHS General Hospital with an A&E unit is the West Cornwall Hospital at Penzance

Address: St Clare Street, Penzance, Cornwall, TR18 2PF

E-Mail: contact@cornwall.nhs.uk

Tel: **01736 874 000**

Fax: **01736 350 134**

Website: <http://www.cornwall.nhs.uk/rcht>

Marazion Doctors surgery

Marazion Health Centre, Gwallon Lane, Marazion, Penzance.

Phone: **01736 710 505**

Other Useful Links

Disability Cornwall

Disability Cornwall is the main disability organisation working in the county offering a range of services and facilities to disabled people living locally and to visitors to the County. Check out their extensive website for full information on what they are able to offer at www.disabilitycornwall.org.uk

Shop Mobility Equipment Hire

Anyone with a mobility problem can access equipment from Go! Penzance Shopmobility at the Light and Life Centre in the Wharfside, Penzance, TR18 2GB.

Tel. **01736 351 792**

Email: simonjones@gopenzance.com

Hours of opening are: Monday - Friday 10.00-2.00 Saturday CLOSED (excluding Bank Holidays)

Six scooters are available for use within the town centre allowing access to shops, Penzance promenade and Morrab and Penlee Gardens for people with mobility problems. A small boot scooter is now available for hire and can be hired for the week or more if required giving greater access to West Cornwall.

Long term bookings for people on holiday or needing a scooter for longer than just one day are welcome. And a team of dedicated volunteers will be on hand to assist members of the public in using the new scheme.

Tripscope

National telephone-based information service on travel and transport for disabled and elderly people. It offers advice on travel options for specific journeys, whether local, cross-country or international. Free service open to individuals or organisations.

Address: Vassall Centre, Gill Avenue, Bristol BS16 2QQ. Tel: **08457 585 641**.

DIAL Cornwall - Disability Information Advice Line

Free, confidential independent and friendly advice to disabled people, their families and carers throughout Cornwall.

Becky Mitchell, Poniou Way, Long Rock Ind Est., Penzance, TR20 8HX

Tel: **01736 359 077**

Access Cornwall

Provides information on accommodation, cinemas and theatres for people with disabilities visiting Cornwall. For information contact:

June Hackett Jubar 6 Stenalees Hill Stenalees St Austell Cornwall PL26 8TB

Tel: **01726 850 842**

Useful Publications

The National Trust - Information for Visitors with Disabilities

Free annual booklet giving information on the Trust's most accessible properties should be read in conjunction with the yearly Handbook for Members and Visitors (free to Trust members or can be purchased from any National Trust properties or from the National Trust Membership Department), which gives details of opening times, etc. Free admission is available at all National Trust properties to the necessary companion of a disabled visitor. National Trust Membership Department, Freepost MB1438, Bromley, Kent BR1 3BR

Tel: **0870 458 4000**

English Heritage: Guide for Disabled Visitors

An annual booklet giving information on accessibility and facilities for disabled people at about one hundred historic buildings and sites owned by English Heritage. Braille, tape and large print versions are also available. The free booklet can be obtained at many English Heritage sites or from the contact details below:

Telephone: **0870 333 1181**

Fax: **01793 414 926**

Minicom: **01793 414 878**

St Michaels B&B Contact Information

Paul and Alison Elliott

St Michaels B&B, The Corner House, Fore Street, Marazion, Cornwall, TR17 0AD.

website: www.stmichaels-bedandbreakfast.co.uk

E-mail: stmichaelsbandb@hotmail.com

Telephone: **0044 (0)1736 711 348 / mobile 07518 945 279**

Hours of Operation:

Opening period: All year with limited opening November to mid March.

Christmas & New Year Opening will be advertised if available at increased tariff.

Revised August 2014